



## Taco Bell Franchisee Reduces Workforce Absenteeism with On-Demand Pay

R2 Restaurants (R2) has proudly been serving the East Texas region for decades with their locally owned and operated franchised Taco Bell restaurants.

“We have a small community—it’s a really nice place to work,” says Director of Operation Services, Cathy Remedies, who has been a dedicated member of the R2 team for 30 years. In her multifaceted role, she spearheads human resources, new store development, technology, vendor relations, and purchasing for all 11 of their Taco Bell locations.

### Employees Repeatedly Missed Work Because of Financial Strain

Overseeing a diverse team of 280 quick-serve restaurant (QSR) employees, Remedies is dedicated to finding stand-out benefits that attract, retain, and motivate workers in today’s uncertain economic environment.

Remedies initially came across Tapcheck and its Earned Wage Access (EWA) solution while exploring payroll card options for their employees. What she found was a comprehensive financial wellness solution that offers a range of enticing benefits for all employees—financial education tools, a pay card by Mastercard®, the ability to disburse money outside of typical pay cycles—but it was EWA that truly stood out.

EWA gives employees access to a portion of their earned pay before payday, making it an ideal benefit for QSR shift workers that often live paycheck-to-paycheck and need an instant, reliable, and low-cost lifeline to their earned wages.


“Our employees would frequently miss work because they didn’t have the funds to cover a flat tire, buy gas, or pay for a babysitter,” Remedies explains.

Unplanned absences have a negative impact on employee productivity, team morale, and ultimately business profits. According to the Society for Human Resource Management, when managers and other team members are left to take on the additional workload of absent employees, they are 29.5% less productive.<sup>1</sup>

#### Cathy Remedies

Director of Operation Services

#### Quick facts

 **Company:** R2 Restaurants

 **Industry:** Quick-serve restaurants

 **Headquarters:** Tyler, TX

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Director of  
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# No Cost and Seamless Implementation Make Tapcheck the Solution of Choice for QSRs

Tapcheck's financial wellness solution is offered to employers at no cost, which made it an unequivocal "yes" for Cathy's team to implement and roll out to all 11 of their Taco Bell locations.

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**I was astounded by how easy integrating Tapcheck was with Paycor, our payroll software, and eRestaurants, our time management software. The APIs were already built, and everything fit right into place.**

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Tapcheck's seamless API integration with Paycor, a leading payroll and timekeeping software provider, enables continuous data sharing between both systems—streamlining setup for QSR clients and any employer looking to implement a high-precision EWA offering.

“Tapcheck Support has also been phenomenal. They're on top of everything—if we have an issue, they have a fix for us within 24 hours,” Remedies adds.

## Early Pay Benefit Adoption Strengthens Workforce Attendance and Morale

The numbers prove that employees are taking full advantage of their new financial wellness benefit. Within just a few months of launching, 51% of R2's employees registered with Tapcheck and 31% use it each pay cycle. The business' average biweekly deductions are \$27K, which are funded by Tapcheck so R2's cashflow is unaffected.

Remedies elaborates, “Tapcheck has helped us with retention. Our employees are calling out of work less because they can get the funds they need before payday to take care of whatever it is they need. They can pay their house note, their car note, overdue water bill, and anything else without having to take out a payday loan or look for a second job. We have happier employees because we have Tapcheck!

“Tapcheck has also made my life easier. Employees are no longer asking for paycheck advances. They can request their earned wages as they need them through the app—the business doesn't have to get involved at all.”

## About Tapcheck

Tapcheck is a financial wellness company offering a suite of benefits for employees, including an on-demand pay product, also known as Earned Wage Access. Available at no cost to employers, Tapcheck enables employees to safely access a portion of their paycheck, for completed shifts, ahead of the next payday. Tapcheck's seamless integrations with payroll and time and labor management platforms avoid disruptions to your current business processes and cash flow.

## About R2 Restaurants

R2 Restaurants operates 11 franchised Taco Bell restaurants in the East Texas region. They have been locally owned for decades and offer a wide variety of employment opportunities for the community, designed to help employees meet their career goals and financial needs.



1. "Total Financial Impact of Employee Absences in the U.S." *Society for Human Resource Management*, [https://www.shrm.org/hr-today/news/hr-magazine/documents/kronos\\_us\\_executive\\_summary\\_final.pdf](https://www.shrm.org/hr-today/news/hr-magazine/documents/kronos_us_executive_summary_final.pdf). Accessed Nov 2023.